

Whe aiga iei, de ae fe aked ideleec ig hei egi ai, f ha hae bee a ed b he iei. The ea ca hel ge hidce ail.

The c le e a e a ailable h gh

MyDMU, i he MyDocuments ile. Y ca acce
he e le e 24 h a a da, e e da a / eek / i h
eedi g e e call ...

The i a ailable a e:

- Bakle e
- C cil a le e
- P f f de a le e
- P f f de a a le e (/ihadde)

 If a e a i e a i al de a de ieale e
 f / k e,f a el f e ba ,
 lea e c ac he l igai C lia ce ea

 immigrationcompliance@dmu.ac.uk.

If e iealeec igif ai icl ded ile. ab e, lea e call 0116 257 7595 e ail a studentgateway@dmu.ac.uk f ad ice h / b ai hi.

If haeaf / hich e ie c lei ad a igb he ie i, leae ca hi ad e di studentgateway@dmu.ac.uk. We / ill c le e hi ad e i be ail .

We disce a cald finally de ... Y / ill eed here acce a fine e ice a dib ildi g ... kee cald afe.

If eed a e/ e lace e a cad, / e / ill i e he cad i e . N e, / e a e c e l l i i g cad f de . / i h a UK ba ed e i e add e . Plea e e e ha e i e add e i da e he Pe all fai ile

MyDMU. If d ha e hi add e . ed e . / e / ill h ld hi cad f il ha e a UK ba ed e i e add e . .

egi e ed c e, / e / ill e ail le k / ca d i ead f c llec i . We a e c e l l i i g ca d f de / i h a UK ba ed e i e add e . Plea e e e e - i e add e i da e M DMU he 'Pe al I f a i ' ile.

Lost cards: If hael cad, /ill be e i ed a a chagefa e lace e . Y ca ei he d hi h gh he online store a d/e/ill le k //he ca c llec i. Al e a i el ca i i i he S de Gae/a d i g e i gh ge a e lace e cad.

Expired cards: Ilf cadha e iedde a e e i f die, lea e c ac a smartcards@dmu.ac.uk ha / e ca d ce a e lace e cadf

Broken cards: If cadi / kig, lea e c ac . smartcards@dmu.ac.uk. Ale aiel ca ii i he S de Gae/ad ig eigh .

If /a di.c. a e f ii fee, de i a e fa -acade ic deb., ca eak he Ca hie'. De k b calli g 0116 207 8810 b e aili g income@dmu.ac.uk.

Saff f he ea / ill be able ide / i h ad ice ab a a di g bala ce ha ha e, g idi g h gh he ce fh/ ake a a e .

If a e e e ie ci g ble / i h e, ea a e he e ide ad ice a d g ida ce all a ec ff di g a d a cial hel . F e a le, if a e ha i g ble / i h a lica i f f di g f he S de L a C a, e ha ha e ecei ed f di g b a e ggli g ake a e a d eed hel / i h b dge i g. We ca g ide h gh he e i e hel e l e he . O e ice a e acce ible b i al a i e ia MyGateway b ele h e 0116 257 7595.

The e ice ha / e ffe i cl de:

Quick Queries

The eae 15- i ea i e ha eacha ab a cial i a i a d ca ei he be b ked he da i ad a ce ia M Ga e/a b ele h e 0116 257 7595. If e ca be e led d i g hi a i e, / ill be ffe ed a l ge M e D c Welfa e Of ce a i e.

Money Doctor

Welfare officer appointment

O ai ed / elfa e f ce ca hel ad i e a a ge f a cial / elfa e i e , i cl di g deb ad ice, e a age e , h i g c ce a d be e . The e a i e ca l be b ked ia e be f aff lea e b k a Q ick Q e , c ac he ea b e aili g sfw@dmu.ac.uk.

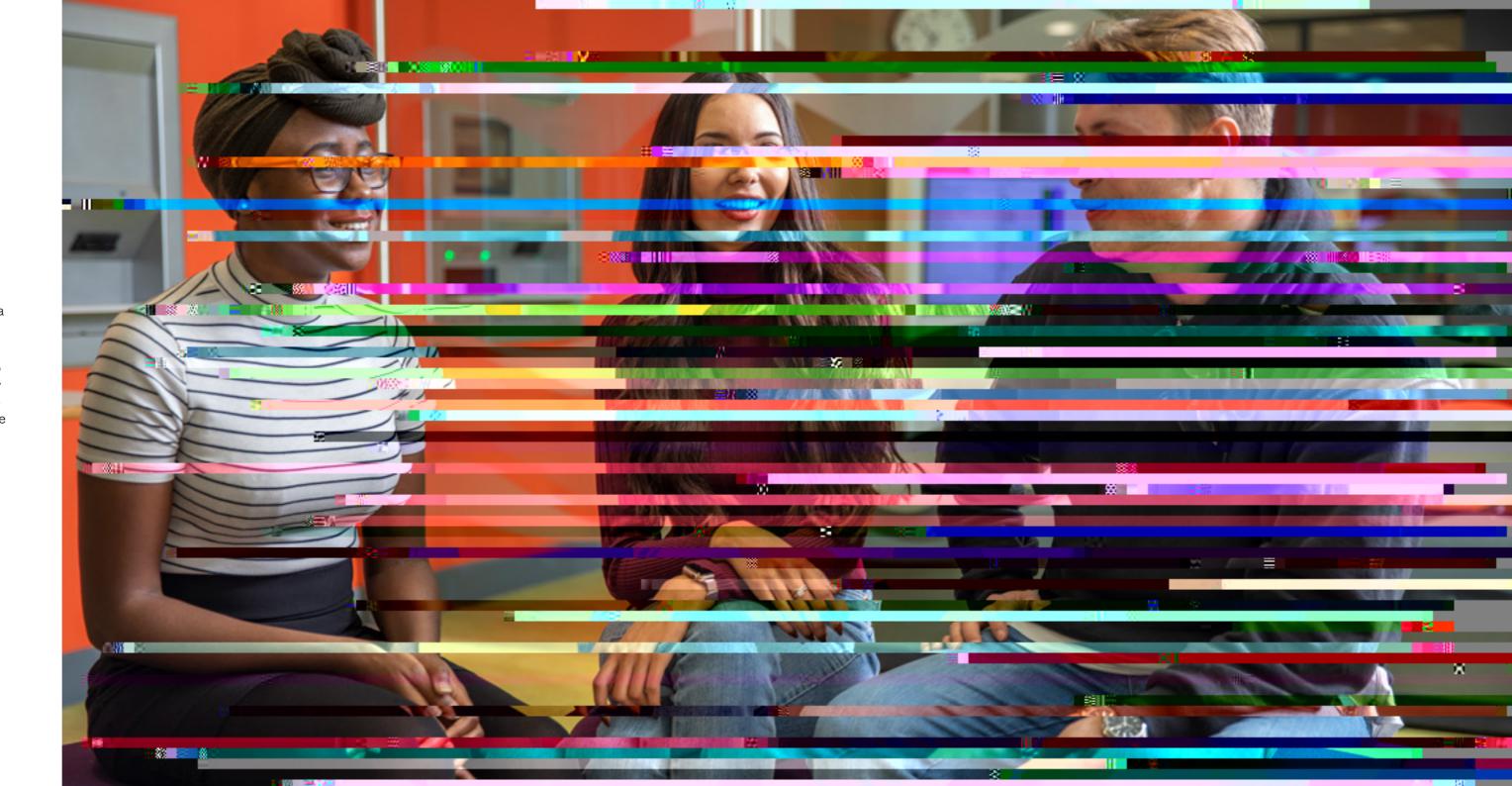
Student finance advice

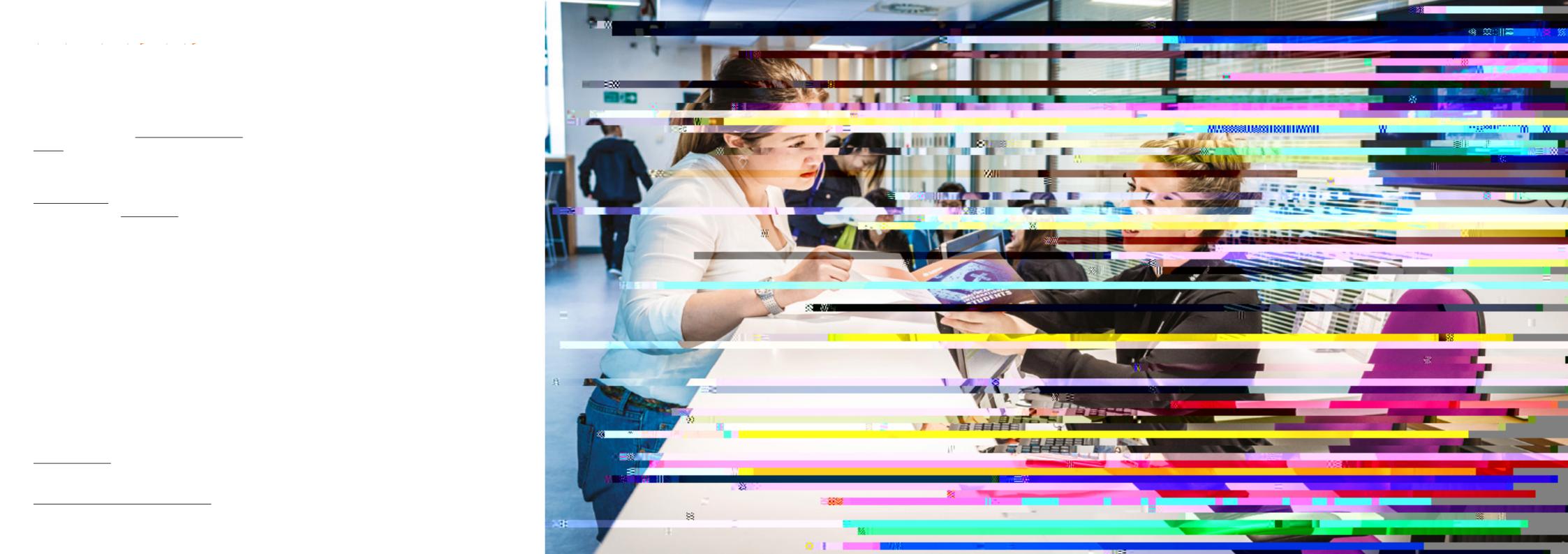
We ide ad ice a d g ida ce f de / h a e e e ie ci g dif c l ie / i h hei de a ce a lica i . Ge i ch b calli g 0116 257 7595 b e aili g studentfunding@dmu.ac.uk a d / e ca ffe ad ice b ka i ala i e / i h .

Transitions/higher education officers

F eif ai ab he DMUS F d, i cl digh/ a l, lea e i i <u>website</u>.

If a e i a cial c i i a d eed ge ad ice, lea e b k a Q ick Q e h gh <u>MyGateway</u>.





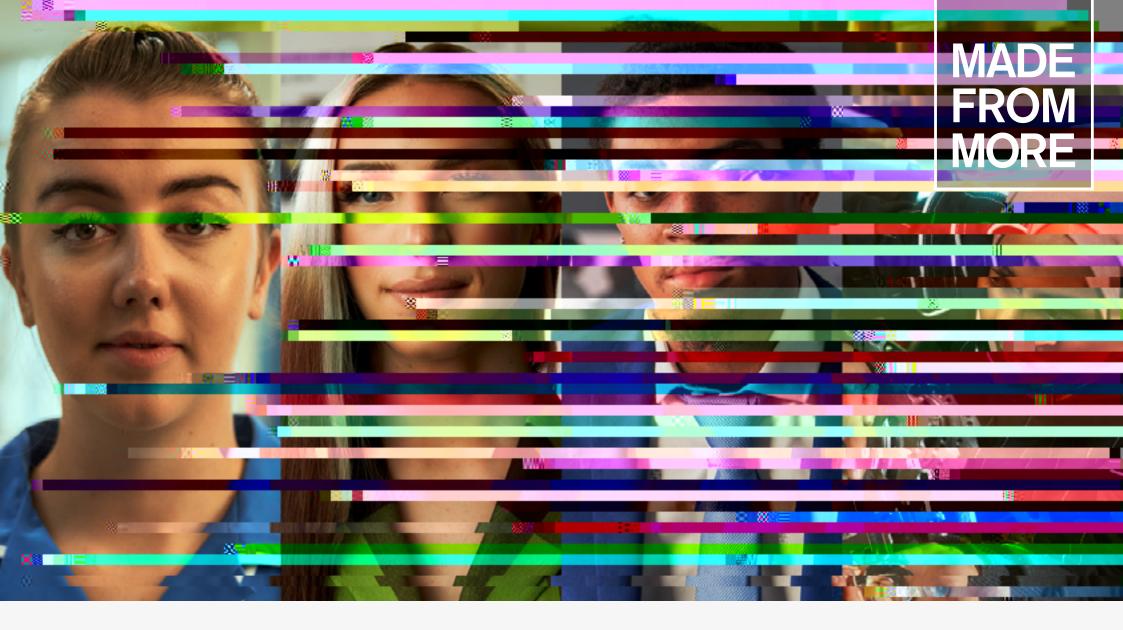


U i e i life ca be b a d digabala ce ca be a challe ge a i e . If a e a de / i h c ce ab e al heal h, / ellbei g e ice / ill be able ad i e a da a ge / he e ece a . We al hel de / h / ld like a I f he Di abled S de All / a ce.

Y ca ge i ch/ih Wellbeigad Me al Heal h Se ice ea b b kigaa i e h gh <u>MyGateway</u> b e ailig he ea <u>wellbeing@dmu.ac.uk</u>

F f he if a i ab all he diffe e a i e a d ha / e ffe, please refer to the HealthyDMU Hub.

The Ma dala P jec ca ig DMU de



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E: studentgateway@dmu.ac.uk

W: dmu.ac.uk

